

PROMOTION REGULATIONS
ELECTRICALLY LOW PRICES IN SELECTED GREENWAY LOCATIONS
(hereinafter "Regulations")

§ 1 GENERAL PROVISIONS

1. The organizer of the promotion called Electrifyingly low prices in selected GreenWay locations, hereinafter referred to as the "Promotion", is GreenWay Polska Sp. z o. o. with its registered office in Gdynia, Łużycka 3c, 81-537 Gdynia, NIP: 5833195289, hereinafter referred to as the "Organizer".
2. The promotion involves lowering the rates for charging services at selected GreenWay Polska own stations.
3. The duration of the Promotion covers the period from September 3 to December 31, 2024, subject to §5 point 2.

§2 PROMOTION CONDITIONS

1. The Promotion Participant may be a person who has full legal capacity (a person who is over 18 years of age and is not fully or partially incapacitated within the meaning of the Civil Code), has read the content of these Regulations, accepts its provisions and is a customer registered in the GreenWay network in the multiple charging option and companies that have concluded contracts with the Organizer for the provision of Company or Fleet charging services.
2. Employees of the Organizer are not excluded from participating in the Promotion.
3. In order to take advantage of the promotion, simply charge yourself at the charging stations indicated by the Organizer during the promotional period specified in § 1 section. 3.
4. The promotion involves reducing kWh rates in all plans to the specified amounts in the table below:

	Energia Max	Energia Plus	Energia Standard
AC	PLN 1.20	PLN 1.30	PLN 1.40
DC	PLN 1.60	PLN 1.80	PLN 2.30

5. The remaining rates related to the settlement of the charging service, i.e. the time limit without fee for minutes and the rate for exceeding this limit, are consistent with the current Charging Service Price List and are not subject to change.
6. Information about the stations selected for the promotion will be published on the Organizer's social media, i.e. (Facebook, Instagram) and by sending mailing (for Clients with marketing consent) from September 3, 2024.
7. New stations will be added to this list every Tuesday in September. Promotional rates at these stations will be valid from the date of publication of a given location until the end of the promotion specified in § 1 section. 3.
8. Promotional rates per kWh will be visible after logging in to the mobile application and on the station map available after logging in to the Customer Portal.

9. Charging sessions completed during the promotional period will be settled and invoiced at the rates specified in § 2 section 3.

§4 COMPLAINT PROCEDURE

1. Participants should submit any complaints regarding the manner of conducting the Promotion to the following address: bok@greenwaypolska.pl.
2. A written complaint should include the name, surname, e-mail address of the Participant and a detailed description and justification of the complaint.
3. Complaints will be considered by the Organizer within 7 (seven) days from the date of their receipt.
4. The Participant will be notified about the method of considering the complaint by e-mail to the e-mail address provided by the Participant when submitting the complaint within 7 (seven) days from the date of consideration of the given complaint.
5. Claims not considered or not included in the complaint procedure may be pursued before a common court.

§5 FINAL PROVISIONS

1. These Regulations are available on the Organizer's website.
2. The Organizer reserves the right to introduce changes to these Regulations at any time without giving a reason. However, changes to the regulations may not violate the rights acquired by the Participants.
3. The principles of personal data protection (GDPR) are included in the PRIVACY AND COOKIES POLICY, which is an integral part of the Regulations and constitutes an annex to the Regulations.
4. The provisions of the Regulations and applicable legal provisions constitute the basis for conducting the Promotion.